

GLASS Q&A

Wednesday, 01/14/2026

Loans: We are aiming for February 23rd in terms of bringing the loan functionality to GLASS, if all goes well. This means an easier way to voucher for loans! Please continue to submit paper loan applications, we will import those documents into GLASS so schools can go ahead and certify them and schools can request those funds. The loan awards will be processed the way all of HEAB's grant program awards are processed currently through GLASS.

Please request Winter and Spring term funds ASAP, if there are issues with the GLASS rollover, you can avoid any potential issues or hiccups by requesting ahead of time. We anticipate GLASS being down for one day while the loan programs are being integrated into GLASS.

HEAB has started vouchering for Winter and Spring terms; please get your Winter and Spring Not-Enrolled students marked as well as certifying and requesting funds for ALL programs as soon as you can.

This is particularly important for the MURG program due to the pending lawsuit. All schools participating in MURG need to have their vouchering done by **the end of February 2026**.

Semester schools deadlines:

- **Spring term certification is February 13.**
- **The bulk of Spring term spending is March 13.**
- *(Trimester schools will run on slightly different dates.)*

Q: Do you think that we could have the number of semesters and residency added to the All-Student Roster?

A: Yes, HEAB will request that.

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Q: I know that you recently released more funds for Tech schools. Unfortunately, we did not get many new students to certify. How often will you be continuing to release more funds or will there be a pause until after a majority of schools have certified/requested funds for Spring?

A: HEAB will do one more release and then wait until most of the schools certify and request for Spring term. Then HEAB will release more students afterwards and will communicate accordingly.

For PNP schools HEAB will be waiting until after the Winter term because of the two trimester schools who have Winter term to certify and spend.

Q: If formatting changes on the All-Students Roster are completed, can you give us a head's up before it actually goes live? Changes will need to be updated in our systems as well.

A: HEAB can do that. When we have the new reports, they're developed in UAT, so when they're ready in UAT, you can go in and look at the report changes before it's released to Production at the same time that HEAB staff is reviewing the changes.

Q: When would be the approximate date of the 2nd trimester?

A: Winter term is from mid-January to mid-March.

Q: With loan processing going into GLASS, will we need to be re-certified to access GLASS again?

A: HEAB will double-check with our partner and request that you won't have to.