

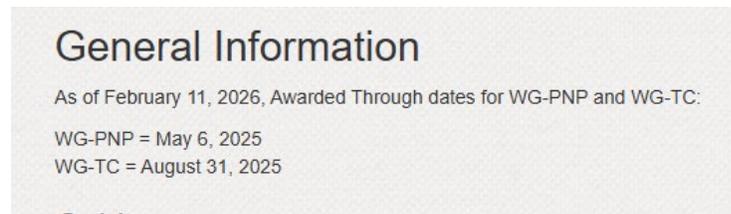
## GLASS Q&A

Wednesday, 02/11/2026

Barb will be going through all of the rosters and reports to find out what the SSN formatting is in each in order to submit a ticket to get the formatting uniform across all rosters and reports. The format requested is no dashes. There's nothing we can do about the dropping of leading zeroes as .csv files can't read formatting.

**We came up with a solution for concerns regarding the communication for WG-TC funds that are on the waitlist. Before we release the WG-TC funds, we will notify all of the schools that there is going to be a release happening.** That'll happen TWO days prior to the release, and every school will get that email. On the day of the release, we will send an email to the schools that will have new students that have awards.

**Q:** Will that WG-TC update be reported on the HEAB Glass Resources page like it always has been?



**General Information**

As of February 11, 2026, Awarded Through dates for WG-PNP and WG-TC:

WG-PNP = May 6, 2025  
WG-TC = August 31, 2025

**A:** The problem with the dates listed is that the waitlist works differently in GLASS than it did in the old system, and the dates aren't solid measurements. We are releasing students in application date order.

**Q:** I had to reallocate some MURG today and had to correct a couple students to 2nd year sophomore on their FAFSA. Those will be updated in your system tomorrow so I can do the nomination, correct?

**A:** That should be correct, yes. If you update today, we'll get that tomorrow, and we will have it updated tomorrow night.

**GLASS Q&A**

Wednesday, 02/11/2026

**Q:** I went to go and submit a few more Veterans Grants and we have Spring, Summer and Fall semesters. In one screen it gives me those options, but then I go to the section where it lists the different awards, and there it says Fall, Winter and Spring?

**A:** We did report this to our partner; they are working on fixing this!

**Q:** Does Peter have any updates on adding the loan system to GLASS? Is it still expected for Friday?

**A:** We are estimating the implementation as of February 23<sup>rd</sup>. **We encourage anyone to submit second semester requests for loans to do that ASAP so we can process it before the 23<sup>rd</sup>.**

**Q:** We have a handful of students who were initially certified at less than full time enrollment statuses for Spring. After census they were confirmed to be enrolled full time, but when I try to update their enrollment status in GLASS, the term amount does not recalculate to full time amount. When I try to update New Term Amount myself, I get an error message "*Institutional users may not increase the Term Award Amount.*" Is this a known issue?

**A:** We would say that it is known. A possible solution is to have the system recalculate when it's the enrollment level triggering the award change, even if there is spending. In the meantime, send it to either Barb or the program person until there is a more concrete solution in place.

**Q:** When will we know where appropriations are for the year for WG-PNP? After the payment request deadline?

**A:** **You will not hear anything until March at the earliest.** Just a reminder for all two-term schools to complete their certification by February 13<sup>th</sup>. We will look at those numbers over the next couple weeks. The deadline for the bulk of requests for payment is March 13. There is still potential for one more small release of funds.

**Please** mark your students as 'Not Enrolled' as soon as you can!

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**Q:** So, we won't hear anything until March at the earliest?

**A:** We do not see that happening. We understand gathering that information takes time, but by running the All-Students roster against your internal Enrollment list, you should be able to more easily come up with what you need to change.

**Q:** What is the guidance for awarding WG next year for PNP's?

**A:** We haven't run the reports for 26-27. We should be getting that information out in March as well.

**Q:** Is there a date when we will have 26-27 FAFSA/ISIR information in GLASS?

**A:** We are working on getting it ready; we will let you know when we roll that out. Getting Loans deployed into Production is at the head of the line, so HEAB is prioritizing that at the moment.