



State of Wisconsin Higher Educational Aids Board

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Tony Evers
Governor

Tammie DeVooght Blaney
Executive Secretary

Monthly Memo August 2026

Hello, HEAB Partners!

And just like that, summer is almost over and students will be returning to school very soon. Who's ready?

As always, we want to begin by saying thank you. The work you do every day is truly meaningful. Behind every financial aid award is a student with dreams, goals, and a future your dedication makes possible. We notice and deeply appreciate your commitment to serving students. At HEAB, we believe the best outcomes happen when we work together. Financial aid is a collaborative effort, and every interaction—from answering questions, processing loans to awarding aid and supporting students—contributes to our shared purpose. While our roles may look different, we are all connected by the same mission: helping students access financial aid resources to pursue higher education with confidence.

Our HEAB office has been very busy this summer with getting our Loan programs into GLASS, working on the new EMS grant for technical schools running, getting Brenda, our new Administrative Policy Advisor, acclimated, and we are hiring a new Financial Operations Associate.

Thank you for all you do, and happy reading!

In this month's memo:

- (GLASS) Grants, Loans, and Scholarship System Update
- Loan Application Process Migration to GLASS
- Certification
- GLASS Updates with Open Q&A Schedule
- Pro-ration and rounding of Wisconsin Grant awards
- Non-resident ISIRs
- Refunds
- Processing Schedule
- Nursing Student Loan Update
- Grant Updates – 26-27 Committed and Spent
- Upcoming Events

GLASS UPDATE

We have provided additional resources on the HEAB website for the GLASS system. Please look in the drop-down menu under the "For Administrators" tab, and then you will see the "GLASS Resources" section. It contains General Information, System Access, and File Layouts.

<https://heab.state.wi.us/glassresources.html>. Please check the website, as it will be regularly updated.

LOAN APPLICATION PROCESS MIGRATION TO GLASS

New for the 2026-27 academic year, loan programs (unless otherwise noted) will be applied for online through GLASS. The process of rolling out loan programs applications in GLASS has begun.

This is a soft rollout – not all applications to all loan programs will be available at the same time. The certification and awarding process for the loan programs will not be available immediately. HEAB expects implementation over the next several weeks.

Financial aid offices that work with loan programs will be contacted directly by the loan program grant administrator. If you have questions, please contact directly the loan program grant administrator.

CERTIFICATION

You may begin certifying and marking students not enrolled for **all terms** of the **2026-2027 Academic Year** [Fall, Winter for trimester schools, Spring, and Summer as applicable].

Reminder: you will see the term awards on their own lines, so depending on your operational schedule, you will see: Fall, Winter, Spring, or Fall, Spring for the Wisconsin Grant awards. Each term must be marked separately.

2026 GLASS TRAINING SCHEDULE

GLASS updates with Open Q & A Sessions

Wednesday, Sept. 9	1:00-1:30 pm
Monday, Oct. 12	10:00-10:30 am
Wednesday, Nov. 11	1:00-1:30 pm
Monday, Dec. 7	10:00-10:30 am

If you need additional training after you have attended HEAB's group GLASS training sessions, you can schedule a one-on-one training session for your college. To request this, please email Barbara.moermond@wisconsin.gov.

PRO-RATION AND ROUNDING OF WISCONSIN GRANT AWARDS

A student who is enrolled full-time (12 credits) will receive a full award; $\frac{3}{4}$ time (9-11 credits) will receive 75% of the award; half time (6-8 credits) will receive 50% of the award; or less than

half time (5 credits or less) will receive 25% of the award. We do not break the awards out with cents, so when an award is divided between the two semesters, the higher amount of the award goes to the first semester and the lower amount goes to the second semester, i.e., if the full award is \$3,051, the award will be divided between the first semester \$1,526 and the second semester \$1,525.

NON-RESIDENT ISIRS

We are unable to request non-resident ISIRs from the FAFSA Partner Portal, but we started receiving non-resident ISIRs on April 22, 2025. If you have students who filed their FAFSA before that date and they aren't on GLASS, you can either submit them for matching or make a small change to the street address, e.g., Rd. to Road; both options produce a new transaction.

REFUND PROCESS

1. Unclaimed or refunded money must be returned to HEAB by check.
2. **Digital refund lists [.csv or .xlsx]** must be sent to HEAB at the same time the student information is sent to the business or bursar's office for the check to be issued.
3. Refund lists may be submitted via secure email on the secure HEAB site using the **Refunds Due Report** from GLASS. This report must have the **student's SSN** and the **Voucher number** and be in **csv or .xlsx** format.

PROCESSING SCHEDULE

Vouchers are run on Tuesdays and Fridays and now include the loan programs as well as the grant programs.

August 18, 21, 25, and 28.

September 1, 4, 8, 11, 15, 18, 22, 25, and 29.

Tuesdays and Fridays for payments requested by noon.

NURSING STUDENT LOAN UPDATE

For 2026-267, funds are provided on a first-come, first-served basis, and no funds will be made. Provided below are the current usage of the 2026-27 fund and the approximate number of maximum awards remaining. This section will be updated as loans are awarded.

2026-27 NSL

Total Available: \$445,500

Awarded: \$0.00 (0%)

Remaining: \$445,500.00 (100%)

Approximate Number of \$3,000 awards: 150

If you have any questions or need help, please contact peter.zammuto@wisconsin.gov.

WISCONSIN GRANT UPDATES

26-27 committed as of August 10, 2026

		<u>Current</u>	<u>This Time Last Year</u>
WI Grant – Private, non-profit	Committed	90.54%	156.56%
	Spent	0.00%	0.00%
WI Grant - Tribal	Committed	96.62%	86.09%
	Spent	0.00%	0.00%
WI Grant – UW	Committed	144.81%	134.98%
	Spent	0.00%	0.00%
WI Grant – Technical	Committed	191.74%	164.09%
	Spent	0.00%	0.00%

UPCOMING EVENTS

Scheduled HEAB board meetings:

Friday, August 28, 2026

As always, our team is here to support you every step of the way. If you have any questions, concerns or comments, please contact Tammie DeVooght Blaney at (608) 267-2206 or tammie.devooght@wisconsin.gov and Brenda Yang at (608) 267-2944 or brenda.yang@wisconsin.gov

Sincerely,

Tammie DeVooght Blaney, HEAB Executive Secretary
Brenda Yang, HEAB Administrative Policy Advisor