



State of Wisconsin Higher Educational Aids Board

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Executive Secretary

Monthly Memo July 2026

Hello HEAB Partners!

Summer is in full swing! Whether you're soaking up the sunshine, finding creative ways to stay cool, or wondering how your inbox somehow got hotter than the weather, we hope you're finding a few moments to enjoy the season.

As always, we want to begin by saying thank you. The work you do every day is truly meaningful. Behind every financial aid award and every disbursement is a student with dreams, goals, and a future made possible through your dedication. Your commitment to serving students and families does not go unnoticed, and we are grateful to be your partner in this important work.

Earlier this month, the HEAB team stepped away from our day-to-day work for a half-day retreat focused on realigning our roles, responsibilities, and priorities with HEAB's vision, mission, and values. It was a valuable opportunity to reflect not only on how we work together as a team, but also on how our individual values support the work we do every day. Throughout our discussions, one theme remained clear: our work is deeply connected to yours. Every member of the HEAB team plays a role in supporting financial aid administrators, and together, we form a network dedicated to helping students achieve their educational goals.

At HEAB, we believe the best outcomes happen when we work together. Financial aid is a collaborative effort, and every interaction—from answering questions and processing loans to awarding aid and supporting students—contributes to a shared purpose. While our roles may look different, we are all connected by the same mission: helping students access the financial resources they need to pursue higher education with confidence. The conversations from our retreat reinforced that our commitment to our mission is strengthened through collaboration—with one another and with partners like you. Our retreat reaffirmed that when we stay aligned with our mission, values, and one another, we're better equipped to support you, and together, better equipped to serve students and families.

In this month's memo:

- (GLASS) Grants, Loans, and Scholarship System Update
- Loan Application Process Migration to GLASS
- Certification

- GLASS Updates with Open Q&A Schedule
- Contact Information in GLASS
- Pro-ration and rounding of Wisconsin Grant awards
- Non-resident ISIRs
- Refunds
- Processing Schedule
- Nursing Student Loan Update
- Grant Updates – 25-26 Committed and Spent
- Upcoming Events

GLASS UPDATE

We have provided additional resources on the HEAB website for the GLASS system. Please look in the drop-down menu under the "For Administrators" tab, and then you will see the "GLASS Resources" section. It contains General Information, System Access, and File Layouts.

<https://heab.state.wi.us/glassresources.html>. Please check the website, as it will be regularly updated.

LOAN APPLICATION PROCESS MIGRATION TO GLASS

Loan Application processing is under development in GLASS. It appears that we are looking closer to the start of Fall Term for implementation into GLASS. We will provide more information as it becomes available.

The loan program application process will be significantly streamlined –

1. As in previous years, financial aid administrators at the institutions will determine which students are eligible for loans, per previous processes.
2. Once the eligible loan students are determined, financial aid administrators will send an Application URL weblink to the student, for the student to complete their loan application in GLASS.
3. All loan program applicants must fill out the FAFSA.
4. HEAB reviews completed loan applications.
5. Once approved, loan awards will appear in GLASS and are available for institutions to certify loan student attendance / enrollment status certification and awarding.

CERTIFICATION

You may begin certifying and marking students not enrolled for **all terms** of the **2026-2027 Academic Year** [Fall, Winter for trimester schools, Spring, and Summer as applicable].

Reminder: you will see the term awards on their own lines, so depending on your operational schedule, you will see: Fall, Winter, Spring, or Fall, Spring for the Wisconsin Grant awards. Each term must be marked separately.

2026 GLASS TRAINING SCHEDULE

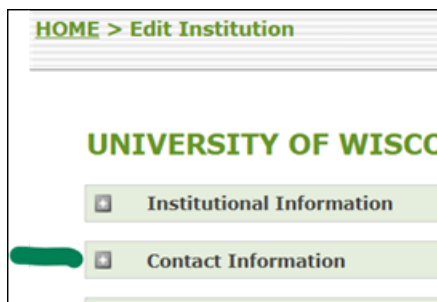
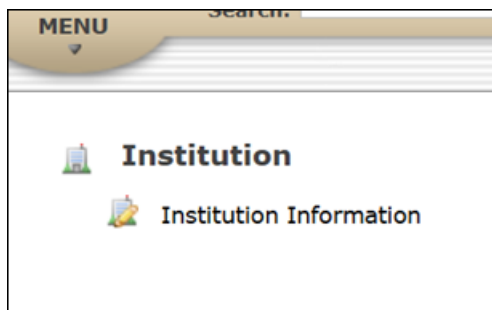
GLASS updates with Open Q & A Sessions

Monday, August 3	1:00-1:30 pm
Wednesday, Sept. 9	1:00-1:30 pm
Monday, Oct. 12	10:00-10:30 am
Wednesday, Nov. 11	1:00-1:30 pm
Monday, Dec. 7	10:00-10:30 am

If you need additional training after you have attended HEAB's group GLASS training sessions, you can schedule a one-on-one training session for your college. To request this, please email Barbara.moermond@wisconsin.gov.

CONTACT INFORMATION IN GLASS

We are transitioning to use only the contact information you have entered in GLASS. Please update your school's contact information in the Notification section of the Contact Information section of your Edit Institution screen. See GLASS screenshots below:



Notifications (separate multiple email addresses with a semicolon)	
	Institutional:
	Wisconsin Grant:
	Talent Incentive Program Grant:
	Indian Student Assistance Grant:
	Minority Undergraduate Retention Grant:
	Hearing/Visually Impaired Student Grant:
	Wisconsin Veteran's Grant for Private Non-Profit School:
	Academic Excellence Scholarship:
	Technical Excellence Scholarship:
	Disbursement:
	Refund:
	Bursar:
	Chancellor/President:
	Directors:
	Grants Notification:
	HEAB Loans:
	Monthly Memo:

PRO-RATION AND ROUNDING OF WISCONSIN GRANT AWARDS

A student who is enrolled full-time (12 credits) will receive a full award; $\frac{3}{4}$ time (9-11 credits) will receive 75% of the award; half time (6-8 credits) will receive 50% of the award; or less than half time (5 credits or less) will receive 25% of the award. We do not break the awards out with cents, so when an award is divided between the two semesters, the higher amount of the award goes to the first semester and the lower amount goes to the second semester, i.e., if the full award is \$3,051, the award will be divided between the first semester \$1,526 and the second semester \$1,525.

NON-RESIDENT ISIRS

We are unable to request non-resident ISIRs from the FAFSA Partner Portal, but we started receiving non-resident ISIRs on April 22, 2025. If you have students who filed their FAFSA before that date and they aren't on GLASS, you can either submit them for matching or make a small change to the street address, e.g., Rd. to Road; both options produce a new transaction.

REFUND PROCESS

1. Unclaimed or refunded money must be returned to HEAB by check.
2. **Digital refund lists [.csv or .xlsx]** must be sent to HEAB at the **same time** the student information is sent to the business or bursar's office for the check to be issued.
3. Refund lists may be submitted via secure email on the secure HEAB site using the **Refunds Due Report** from GLASS. This report must have the student's **SSN** and the **Voucher number** and be in **csv or .xlsx** format.

PROCESSING SCHEDULE

Vouchers are run on Tuesdays and Fridays and now include the loan programs as well as the grant programs.

August 18, 21, 25, and 28.

September 1, 4, 8, 11, 15, 18, 22, 25, and 29.

Tuesdays and Fridays for payments requested by noon.

NURSING STUDENT LOAN UPDATE

For 2026-267, funds are provided on a first-come, first-served basis, and no funds will be held. Provided below are the current usage of the 2026-27 fund and the approximate number of maximum awards remaining. This section will be updated as loans are awarded.

2026-27 NSL

Total Available: \$445,500

Awarded: \$0.00 (0%)

Remaining: \$445,500.00 (100%)

Approximate Number of \$3,000 awards: 150

If you have any questions or need help, please contact peter.zammuto@wisconsin.gov.

WISCONSIN GRANT UPDATES

25-26 committed as of July 27, 2026

	<u>Current</u>	<u>This Time Last Year</u>
WI Grant – Private, non-profit		
Committed	89.16%	112.92%
Spent	99.11%	100.24%
WI Grant - Tribal		
Committed	104.94%	163.26%
Spent	87.51%	85.41%
WI Grant – UW		
Committed	123.37%	173.76%
Spent	99.47%	99.59%
WI Grant – Technical		
Committed	89.20%	333.59%
Spent	91.46%	125.26%

UPCOMING EVENTS

Scheduled HEAB board meetings:

Friday, August 28, 2026

As always, our team is here to support you every step of the way. Here's to another great month ahead—staying cool, staying connected, and continuing the incredible work of making higher education more accessible, one student at a time. Thank you for all you do, and happy reading!

If you have any questions, concerns or comments, please contact Tammie DeVooght Blaney at (608) 267-2206 or tammie.devooght@wisconsin.gov and Brenda Yang at (608) 267-2944 or brenda.yang@wisconsin.gov

Sincerely,

Tammie DeVooght Blaney, HEAB Executive Secretary
Brenda Yang, HEAB Administrative Policy Advisor