



State of Wisconsin Higher Educational Aids Board

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Tony Evers
Governor

Tammie DeVooght Blaney
Executive Secretary

Monthly Memo October 2026

Hello, HEAB Partners!

Happy Fall! Hope you had an opportunity to enjoy those last days of warm weather and to cheer on the Brewers as they continue to play some incredible baseball.

Our HEAB office has been very busy this Fall with getting our Loan programs into GLASS, working on the new EMS reimbursement program running, and we have hired a Financial Operations Associate.

Thank you for all you do, and happy reading!

In this month's memo:

- HEAB Programs & Services Informational Training Session
- (GLASS) Grants, Loans, and Scholarship System Update
- Loan Application Process Migration to GLASS
- GLASS Updates with Open Q&A Schedule
- Proration of Wisconsin Grant awards
- Refunds
- Processing Schedule
- Nursing Student Loan Update
- Grant Updates – 26-27 Committed and Spent
- Upcoming Events

TRAINING FOR NEW FINANCIAL AID PROFESSIONALS AND MORE:

HEAB is bringing back trainings about State Financial Aid Programs this fall.

These training courses will include:

- General financial aid review connecting FAFSA, federal aid and state aid
- Information about Wisconsin state grant, loan and scholarship programs
- Meet and greets with HEAB staff
- Program overviews led by HEAB grant specialists

This training will be a general overview of all HEAB programs and services for all new staff or any staff wanting a refresher. The session will be on **Wednesday, Oct 28, 2026, at 10:00 – 11:30 am via zoom** and will cover basic information on HEAB's programs and services. This session is designed for new financial aid administrators, school staff, and school counselors to learn more about available resources, program offerings, eligibility, and information to better support students and families navigating the State of Wisconsin's financial aid process; this session is not for students, families, or the general public.

Here is the link for staff to register. All attendees must register to join. For more information, please contact brenda.yang@wisconsin.gov :
<https://zoom.us/join/zoom/register/dHOPfMM3SmmAj7Ww8jtsg>.

GLASS UPDATE

We have provided additional resources on the HEAB website for the GLASS system. Please look in the drop-down menu under the "For Administrators" tab, and then you will see the "GLASS Resources" section. It contains General Information, System Access, and File Layouts.
<https://heab.state.wi.us/glassresources.html>. Please check the website, as it will be regularly updated.

LOAN APPLICATION PROCESS IN GLASS

New for the 2026-27 academic year, loan programs (unless otherwise noted) will be applied for online through GLASS. Applications are now available for the following programs:

- Degree – Nurse Educator Program (D-NEP)
- Nursing Student Loan (NSL)
- Teacher Loan Program (TLP)
- Teacher of the Visually Impaired Loan Program (TVI)
- Dental Scholarship Program (DSP)

Emergency Medical Service Education Reimbursement Program (EMS) is also now available on GLASS. Those wishing to apply for reimbursement can fill out the application and then must submit additional documentation to HEAB. Please contact Cassie Weisensel (cassie.weisensel@wi.gov) at HEAB with any questions.

Awards are processed on the same schedule as grants, twice a week on Tuesdays and Fridays. (Note: TLP and TVI are currently accepting applications with full award processing available soon). Students who obtained a loan award last year (old process) and one this year (new process) have indicated a much improved and satisfactory experience.

HEAB continues to work on bringing other loan programs to GLASS. HEAB expects implementation over the next several weeks.

Financial aid offices that work with loan programs will be contacted directly by the loan program grant administrator. If you have questions, please contact directly the loan program grant administrator.

2026 GLASS UPDATES WITH OPEN Q&A SESSIONS SCHEDULE

GLASS updates with Open Q & A Sessions

Wednesday, Nov. 11 1:00-1:30 pm
Monday, Dec. 7 10:00-10:30 am

If you need additional training after you have attended HEAB's group GLASS training sessions, you can schedule a one-on-one training session for your college. To request this, please email Barbara.moermond@wisconsin.gov.

PRORATION OF WISCONSIN GRANT AWARDS

Enrollment Status codes for proration:

Enrollment Status Codes	Credits	Proration Factor*
F	12+	1.00
T	9-11	0.75
H	6-8	0.50
L	1-5	0.25
N	0	0.00

*The proration factor is multiplied by the full annual award to calculate the prorated award.

REFUND PROCESS

1. Unclaimed or refunded money must be returned to HEAB by check.
 - a. <https://heab.state.wi.us/files/glass/glass-refunds.pdf>
2. **Digital refund lists [.csv or .xlsx]** must be sent to HEAB at the same time the student information is sent to the business or bursar's office for the check to be issued.
3. Refund lists may be submitted via secure email on the secure HEAB site *using the **Refunds Due Report** from GLASS*. This report must have the **student's SSN** and the **Voucher number** and be in **csv or .xlsx** format.

PROCESSING SCHEDULE

Vouchers are run on Tuesdays and Fridays and now include the loan programs as well as the grant programs.

October 6, 9, 13, 16, 20, 23, 27, and 30.

November 3, 6, 10, 13, 17, 20, and 24. (*No Voucher on Friday, November 27*)

Tuesdays and Fridays for payments requested by noon.

NURSING STUDENT LOAN UPDATE

For 2026-27, funds are provided on a first-come, first-served basis. Provided below are the current usage of the 2026-27 fund and the approximate number of maximum awards remaining. This section will be updated as loans are awarded.

2026-27 NSL

Total Available: \$445,500
Awarded: \$445,500 (100%)
Remaining: \$0 (0%)
Approximate # of maximum awards available: 0
Students on the waitlist: 4

If funds become available through refund or withdrawal, students will be awarded from the waitlist (chronologically in order of NSL application date / time). Students with a status of Qualified (star inside a purple circle) are waitlisted.

Status	Certification Codes	Program	New Term Amount	Term Award	Paid
		 NSL		\$0.00	\$0.00

If you have any questions or need help, please contact peter.zammuto@wisconsin.gov.

WISCONSIN GRANT UPDATES

26-27 committed as of October 12, 2026

		<u>Current</u>	<u>This Time Last Year</u>
WI Grant – Private, non-profit	Committed	104.60%	104.64%
	Spent	44.06%	41.57%
WI Grant - Tribal	Committed	104.16%	107.14%
	Spent	34.38%	31.25%
WI Grant – UW	Committed	144.48%	134.42%
	Spent	45.05%	40.86%
WI Grant – Technical	Committed	165.13%	164.09%
	Spent	27.39%	30.10%

UPCOMING EVENTS

HEAB Programs and Services Informational Session:

Wednesday, Oct 28, 2026, at 10:00 – 11:30 am via zoom and will cover basic information on HEAB's programs and services.

Here is the link for staff to register. All attendees must register to join. For more information, please contact brenda.yang@wisconsin.gov :
<https://zoom.us/join/zoom/register/dHOPfMM3SsmmAj7Ww8jtsg>.

Scheduled HEAB board meetings:

Tuesday, October 27, 9:00am

Friday, January 29, 9:00am

Friday, April 23, 9:00am

Wednesday, July 28, 1:00pm

If you'd like an invitation to attend the HEAB Quarterly Board Meetings, please contact elizabeth.misel@wisconsin.gov

As always, our team is here to support you every step of the way. If you have any questions, concerns or comments, please contact Tammie DeVooght Blaney at (608) 267-2206 or tammie.devooght@wisconsin.gov and Brenda Yang at (608) 267-2944 or brenda.yang@wisconsin.gov

Sincerely,

Tammie DeVooght Blaney, HEAB Executive Secretary
Brenda Yang, HEAB Administrative Policy Advisor