



State of Wisconsin Higher Educational Aids Board

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Tony Evers
Governor

Tammie DeVooght Blaney
Executive Secretary

Monthly Memo September 2026

Hello, HEAB Partners!

Happy Fall and all things Pumpkin Spice flavored! In a few weeks, the summer heat will be a distant memory, and we will be shoveling snow soon.

Our HEAB office has been very busy this summer with getting our Loan programs into GLASS, working on the new EMS grant for technical schools running, and we are hiring for a Financial Operations Associate.

Thank you for all you do, and happy reading!

In this month's memo:

- Welcome New Board Members
- Training for Financial Aid Advisors
- (GLASS) Grants, Loans, and Scholarship System Update
- Loan Application Process Migration to GLASS
- Certification
- GLASS Updates with Open Q&A Schedule
- Proration of Wisconsin Grant awards
- Refunds
- Processing Schedule
- Nursing Student Loan Update
- Grant Updates – 26-27 Committed and Spent
- Upcoming Events

WELCOME NEW BOARD MEMBERS

Please join us in welcoming our newest Board Members to HEAB!

Appointed by the Governor for three-year terms, our new members include:

- **Susan Johnson** – UW-Stevens Point
- **Carole Ann Johnson** – Fox Valley Technical College
- **Dr. Joan Prince** – UW Board of Regents
- **Avery Bohm** – Blackhawk Technical College
- **Lander Levers** – UW-Madison

During their quarterly meetings, members of the [HEAB](#) Board work from a unified state perspective to help guide the state's student financial aid system. Through these responsibilities and collaborations, the board maintains the standards and funding policies necessary to keep a postsecondary education financially accessible for Wisconsin students attending Wisconsin schools.

TRAINING FOR FINANCIAL AID PROFESSIONALS COMING SOON!

HEAB is bringing back our monthly trainings about State Financial Aid Programs this fall.

These training courses will include:

- General financial aid review connecting FAFSA, federal aid and state aid
- Information about Wisconsin state grant, loan and scholarship programs
- Meet and greets with HEAB staff
- Program overviews led by HEAB grant specialists
- GLASS system overview.

More information, including training dates and times and registration information, will be shared with you all when it is available.

GLASS UPDATE

We have provided additional resources on the HEAB website for the GLASS system. Please look in the drop-down menu under the "For Administrators" tab, and then you will see the "GLASS Resources" section. It contains General Information, System Access, and File Layouts. <https://heab.state.wi.us/glassresources.html>. Please check the website, as it will be regularly updated.

LOAN APPLICATION PROCESS MIGRATION TO GLASS

New for the 2026-27 academic year, loan programs (unless otherwise noted) will be applied for online through GLASS. Applications are now available for the following programs:

- Degree – Nurse Educator Program (D-NEP)
- Emergency Medical Service Education Reimbursement Program (EMS)
- Nursing Student Loan (NSL)
- Teacher Loan Program (TLP)
- Teacher of the Visually Impaired Loan Program (TVI)

Awards are processed on the same schedule as grants, twice a week on Wednesdays and Fridays. (Note: TLP and TVI are currently accepting applications with full award processing available soon). Students who obtained a loan award last year (old process) and one this year (new process) have indicated a much improved and satisfactory experience.

HEAB continues to work on bringing other loan programs to GLASS. HEAB expects implementation over the next several weeks.

Financial aid offices that work with loan programs will be contacted directly by the loan program grant administrator. If you have questions, please contact directly the loan program grant administrator.

CERTIFICATION

You may begin certifying and marking students not enrolled for **all terms** of the **2026-2027 Academic Year** [Fall, Winter for trimester schools, Spring, and Summer as applicable]. **Please finish the bulk of your Fall Term certification by Friday, September 25.**

2026 GLASS UPDATES WITH OPEN Q&A SESSIONS SCHEDULE

GLASS updates with Open Q & A Sessions

Monday, Oct. 12	10:00-10:30 am
Wednesday, Nov. 11	1:00-1:30 pm
Monday, Dec. 7	10:00-10:30 am

If you need additional training after you have attended HEAB's group GLASS training sessions, you can schedule a one-on-one training session for your college. To request this, please email Barbara.moermond@wisconsin.gov.

PRORATION OF WISCONSIN GRANT AWARDS

Enrollment Status codes for proration:

Enrollment Status Codes	Credits	Proration Factor*
F	12+	1.00
T	9-11	0.75
H	6-8	0.50
L	1-5	0.25
N	0	0.00

*The proration factor is multiplied by the full annual award to calculate the prorated award.

REFUND PROCESS

1. Unclaimed or refunded money must be returned to HEAB by check.
 - a. <https://heab.state.wi.us/files/glass/glass-refunds.pdf>
2. **Digital refund lists [.csv or .xlsx]** must be sent to HEAB at the same time the student information is sent to the business or bursar's office for the check to be issued.
3. Refund lists may be submitted via secure email on the secure HEAB site **using the Refunds Due Report from GLASS**. This report must have the **student's SSN** and the **Voucher number** and be in **csv or .xlsx** format.

PROCESSING SCHEDULE

Vouchers are run on Tuesdays and Fridays and now include the loan programs as well as the grant programs.

September 1, 4, 8, 11, 15, 18, 22, 25, and 29.

October 6, 9, 13, 16, 20, 23, 27, and 30.

Tuesdays and Fridays for payments requested by noon.

NURSING STUDENT LOAN UPDATE

For 2026-27, funds are provided on a first-come, first-served basis. Provided below are the current usage of the 2026-27 fund and the approximate number of maximum awards remaining. This section will be updated as loans are awarded.

2026-27 NSL

Total Available: \$445,500

Awarded: \$258,00(58%)

Remaining: \$187,500 (42%)

Based on the remaining funds, the approximate number of \$3,000 awards available: 62

If you have any questions or need help, please contact peter.zammuto@wisconsin.gov.

WISCONSIN GRANT UPDATES

26-27 committed as of September 8, 2026

		<u>Current</u>	<u>This Time Last Year</u>
WI Grant – Private, non-profit	Committed	105.66%	108.17%
	Spent	24.50%	15.58%
WI Grant - Tribal	Committed	118.84%	107.17%
	Spent	11.07%	0.00%
WI Grant – UW	Committed	144.81%	140.52%
	Spent	21.86%	25.47%
WI Grant – Technical	Committed	200.84%	193.01%
	Spent	5.38%	3.51%

UPCOMING EVENTS

Scheduled HEAB board meetings:

Tuesday, October 27, 9:00am

Friday, January 29, 9:00am

Friday, April 23, 9:00am

Wednesday, July 28, 1:00pm

If you'd like an invitation to attend the HEAB Quarterly Board Meetings, please contact elizabeth.misel@wisconsin.gov

As always, our team is here to support you every step of the way. If you have any questions, concerns or comments, please contact Tammie DeVooght Blaney at (608) 267-2206 or tammie.devooght@wisconsin.gov and Brenda Yang at (608) 267-2944 or brenda.yang@wisconsin.gov

Sincerely,

Tammie DeVooght Blaney, HEAB Executive Secretary
Brenda Yang, HEAB Administrative Policy Advisor